

CARE HOME PROVISION FOR OLDER PEOPLE - BUTE

1. EXECUTIVE SUMMARY

- 1.1 The purpose of the report is to update members on the issue of the provision of residential care for older people on the island of Bute, following on from an earlier report on the 3rd June 2014.
- 1.2 Committee will recall that a central issue of the previous report was that the present provision neither has the capacity to serve the community of Bute nor does it provide high dependency care required by an increasingly older population with associated higher levels of disability.
- 1.3 Previous proposals in relation to this matter were presented to the Council's Adult Care Project Board during June 2013 and to a member's seminar during September 2013. The conclusion was the issue should not be progressed until such times the Joint Commissioning Plan for Older People's services was completed. That has now been done and given a potential service provider, ASCOG, awaits the conclusion of the matter it was considered by local members as reasonable to re-visit the issue.
- 1.4 Committee previously approved:
- i) the progression of an options appraisal in order to assist in identifying a way forward on the future provision of care home services on Bute
 - ii) the option of including members of the Community Council and members of the Bute Re-shaping Care Group on the group dealing with the options appraisal process in order to facilitate community engagement at an early stage of the process.
- 1.5 This report updates members on the progress made to date in relation to the options appraisal examination and to set out the process to be followed for undertaking the required engagement and consultation with the wider Bute community, in line with existing Scottish Government guidance

2. RECOMMENDATIONS

- 2.1 Committee is asked to note:
- i) the commencement of the initial options appraisal discussions within the Bute Re-Shaping Care Group as established but
 - ii) We will now establish a Communications & Engagement Group, reporting to

the Bute Re-Shaping Care Group, to develop a comprehensive communication & engagement plan to ensure Statutory Guidance by the Scottish Government Health Directorate is followed.

3. DETAIL

- 3.1 The Bute Re-Shaping Care Group has met on two occasions since the previous report to Committee. As agreed, the membership, as well as Adult Care Services, Finance, Commissioning, Housing Services and the NHS, has also involved community representation from the Community Council and the Reshaping Care of Older People Locality Group. Further to this we have also extended the membership to allow for broader representation through the involvement of local housing providers.
- 3.2 The first meeting of the Bute Re-Shaping care Group importantly sought to share and broaden our general understanding of the social care and health care system on Bute and its strengths and weaknesses. It set out the context of the options appraisal namely i) the national policy direction, including Reshaping Care and Integration, changing aspirations and the conflict between redesign and delivery. ii) the Argyll and Bute current position, the existing balance of care and existing and future models of care and iii) the range of options under appraisal.
- 3.3 The second meeting of the Review Group recognised that the solution for the future shape and scale of social care provision on the island was inexplicably linked to that of the NHS and housing provision and what we required was a fully integrated partnership approach to future service developments. By recognising this, the Review Group now needs to take cognisance of existing Scottish Government guidance on **Informing, Engaging and Consulting people in Developing Health and Community Services CEL 4 (2010)**. Current guidance prepared by the Scottish Government Health Directorate requires NHS Boards to involve people in designing, developing and delivering the health care services they provide for them. The Scottish Health Council was established to ensure NHS Boards meet their patient focus and public involvement responsibilities and to support them in doing so. **Better Health, Better Care: Action Plan (2007)** set out a vision for the NHS, based on a theme of mutuality that sees the Scottish people and staff of the NHS as partners, or co-owners in the NHS. To fulfil their responsibilities for public involvement should routinely communicate with and involve the people and communities they serve to inform them about their plans and performance. Where appropriate the guidance states, this should also include involvement of and partnership working with wider stakeholders and other agencies.
- 3.4 Where a Board is considering consulting the public about a service development or change, it is responsible for amongst other matters:
- Informing potentially affected people, staff and communities of their proposal and the timetable for;
 - involving them in the development and appraisal of options
 - involving them in a proportionate consultation on the agreed options
 - reaching a decision and
 - Providing evidence of the impact of this public involvement on the final agreed service development or change

- 3.5 When a Board proposes a major service change, its staff should work with the Scottish Health Council to ensure that potentially affected communities have the information and support they need to play a full part in the consultation process and indeed the Scottish Health Council is required to quality assure the process
- 3.6 Where a proposed service change will have a major impact on a geographical community, the Scottish Health Council can advise on the nature and extent of the process considered appropriate.
- 3.7 Given the above, and recognising that where we go has to be a Partnership response and given that we are on the cusp of Integration, directs us to ensure that we move forward with the options appraisal in line with the existing Health Directorate guidance. This now challenges the Bute Re-Shaping Care Group to establish an appropriate and proportionate programme of engagement and consultation with the Bute community and Terms of Reference for this work , prior to the commencing the options appraisal. To this end the Bute Re-Shaping Group will now engage with Scottish Health Council staff and Public Engagement staff and other stakeholders to begin to map out the process, formats, materials and approaches to be adopted. It is likely that this now necessary part of the overall process will take the Review Group into early 2015.
- 3.8 The membership of the Re-Shaping Care Group includes representation from the Community Council along with other members of the community. These representatives will be part of the options appraisal process ensuring service users are very much part of the decision making process. This is in line with the above Government guidance. In addition to this, we will commence making plans to engage with the wider community and staff to ensure that they have the opportunity to provide feedback on current experiences of the services and then comment on proposals for the future .This will be carried out before commencement of the options appraisal process.
- 3.9 To advance that above we will now establish a Communications and Engagement Group, reporting to the Bute Re-Shaping Care Group, to develop a comprehensive communications and engagement plan to ensure Statutory Guidance is followed.

4. APPENDICES

4.1 Nil

5. CONCLUSION

- 5.1 The report sets out the need for a process of informing, engaging and consulting with the wider Bute community on the future form and nature of social care and health services on the island. This process requires to be consistent with current guidance to Health Boards

6. IMPLICATIONS

6.1	Policy	Reshaping Care, Scottish Government guidance on Informing, Engaging and Consulting in Developing Health and Community Care services (CEL 4 (2010))
6.2	Financial	None
6.3	Personnel	None
6.4	Equalities Impact	Process subject to an equality and diversity impact assessment
6.5	Legal	None

For further information contact:

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Appendix 1 –	Provision/Commissioning			Beds	On and Off Island				2011/12 to 2014/15			
	Bute Clients - On Island				Bute Clients - Placed off Island				Total Bute Care Home Placements			
	Residential Care Placements	Enhanced Residential Care Placements	Nursing Care Placements		Total On Island Bute Placements	Residential Care Placements	Enhanced Residential Care Placements	Nursing Care Placements	Total Off Island Bute Placements	Residential Care Placements	Enhanced Residential Care Placements	Nursing Care Placements
<u>2011/12</u>												
Opening Placement Count (b/f)	22	4		26	7	2	7	16	29	6	7	42
Add New Placements	12	1		13	1		4	5	13	1	4	18
Add Transition Placements		2		2				0	0	2	0	2
Less Closed Placements	(2)			(2)	(1)			(1)	(3)	0	0	(3)
Less Deceased Clients	(6)	(3)		(9)	(1)	(1)		(2)	(7)	(4)	0	(11)
Closing Placement Count (c/f)	26	4	0	30	6	1	11	18	32	5	11	48
<u>2012/13</u>												
Opening Placement Count (b/f)	26	4		30	6	1	11	18	32	5	11	48
Add New Placements	9	2		11	2		7	9	11	2	7	20
Add Transition Placements				0			1	1	0	0	1	1
Less Closed Placements				0	(2)		(2)	(4)	(2)	0	(2)	(4)
Less Deceased Clients	(13)	(3)		(16)	(1)		(2)	(3)	(14)	(3)	(2)	(19)
Closing Placement Count (c/f)	22	3	0	25	5	1	15	21	27	4	15	46
<u>2013/14</u>												
Opening Placement Count (b/f)	22	3		25	5	1	15	21	27	4	15	46
Add New Placements	7	1		8	1		10	11	8	1	10	19
Add Transition Placements				0	1	1	1	3	1	1	1	3
Less Closed Placements	(1)			(1)	(2)		(1)	(3)	(3)	0	(1)	(4)
Less Deceased Clients	(6)	(1)		(7)	(1)	(1)	(8)	(10)	(7)	(2)	(8)	(17)
Closing Placement Count (c/f)	22	3	0	25	4	1	17	22	26	4	17	47
<u>2014/15</u>												
Opening Placement Count (b/f)	22	3	0	25	4	1	17	22	26	4	17	47
Add New Placements	1			1			1	1	1	0	1	2
Add Transition Placements				0	1			1	1	0	0	1
Less Closed Placements	(1)			(1)				0	(1)	0	0	(1)
Less Deceased Clients				0			(1)	(1)	0	0	(1)	(1)
Closing Placement Count <u>as at 15/05/14</u>	22	3	0	25	5	1	17	23	27	4	17	48

Appendix 2 – Cost and Comparative Cost of Thomson Court

Expenditure	Thomson Court Care Home, Bute - 9 beds							
	Budget 2014-15		Actuals 2013-14		Budget 2013-14		Actuals 2012-13	
	Care Home Budget	Cost Per Bed Per Week	Care Home Budget	Cost Per Bed Per Week	Care Home Budget	Cost Per Bed Per Week	Care Home Actuals	Cost Per Bed Per Week
	£	£	£	£	£	£	£	£
Total Cost including support service charges and depreciation	962,352	2,056	1,005,801	2,149	953,972	2,038	1,007,730	2,153
Gross Cost excluding support service charges and depreciation	805,837	1,722	831,120	1,776	779,292	1,665	825,025	1,763
Net Cost after accounting for care income	670,182	1,432	677,392	1,447	646,732	1,382	681,577	1,456
Cost Of Care Purchased From private/Independent Sector Through National Contract At Nursing Care Rate £587.00 pw (14-15) / £580.11pw	274,716	587	271,491	580	271,491	580	271,491	580
Less								
Client Charges For Care – Self Funders and Partial Self Funder (Client Contributions) (*Note)	-73,424	-157	-73,227	-156	-73,227	-156	-83,400	-178
Net Cash Cost of buy in - Nursing Beds	201,292	430	198,264	424	198,264	424	188,091	402
Difference - Net Cost for Comparison - Care Home versus nursing beds	468,890	1,002	479,127	1,024	448,468	958	493,485	1,054

* Note: Clients who are assessed as being fully or partially liable for their care home fees will pay the assessed amount over to the external care home directly. The Council will only be liable for the contract rate less any client contribution paid directly to the home. The figure for client contribution comes from expected contribution of actual clients in the home - for 2014-15 this was calculated on client base 14/05/14 (before reassessment) and for 2013-14 and 2012-13 on year end client base.

** Actuals 2013-14 - not all expenditure is through the ledgers yet, e.g. Support service charges. For the purposes of showing the 2013-14 actuals, it has been assumed that the actual will be in line with budget